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**ENERGY PROGRAMS**  
**GENERAL INFORMATION**

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**EP - 100 ENERGY PROGRAMS**  
**Change #1-2011**  
**December 1, 2011**

**100.01 GENERAL INFORMATION**

The North Carolina Division of Social Services administers the following Energy Programs. Eligibility requirements for each program can be found in the manual section shown.

- A. Low Income Energy Assistance Program (LIEAP) provides a one-time annual vendor payment to help eligible families pay their heating expense. (Section 300)
- B. Crisis Intervention Program (CIP) serves individuals and families who are experiencing or in danger of experiencing a heating or cooling related crisis. (Section 400)
- C. Progress Energy Company's Energy Neighbor provides heating assistance for households residing in a county that residential customers are served by Progress Energy. Funds not used during the heating season can be used to assist with cooling needs. (Section 500)
- D. Piedmont Natural Gas Company's Share the Warmth Program provides heating assistance for households residing in a county that is served by Piedmont Natural Gas. (Section 520)
- E. Wake Electric Round Up provides heating and cooling assistance to Wake Electric customers who reside in a county served by Wake Electric Membership Corporation. (Section 540)
- F. Haywood Electric Company's Helping Each Member Cope (HEMC) assists household with heating and cooling needs in counties that Haywood Electric Membership Corporation provides residential service. (Section 560)
- G. Weatherization Assistance Program (WAP) and Heating and Air Repair and Replacement Program (HARRP) provides funds to local community action agencies for the purchase and installation of materials to help make homes more energy efficient. (Section 580)