

Dear NAME OF MEDICAID RECIPIENT(S):

This notice is being sent to you because you are moving out of a county where mental health, developmental disabilities, and substance abuse services are handled by Piedmont Cardinal Health Plan. These counties are Rowan, Stanly, Union, Davidson and Cabarrus counties.

Even though you are moving out of one of the five counties above, you will still need approval from Piedmont Cardinal Health Plan for all mental health, developmental disabilities and substance abuse services in your new county until the “PCHP” indicator is no longer on your Medicaid card. The indicator can only be removed at the first of a month, and it will be at least one full month after you move before the indicator is gone. This means that if you go to a mental health provider such as a counselor in your new county while your card still has “PCHP” on it, Medicaid will not pay for the service unless Piedmont Cardinal Health Plan approves it.

If you have been getting services through Piedmont Cardinal Health Plan, please let them know where and when you are moving. You, a family member or your Support Coordinator can call Piedmont toll-free at 1-800-939-5911.